

ReadykeyPRO[®] Unlimited Version 6.5 Resolved Issues

This document contains a list of issues that have been resolved in ReadykeyPRO Unlimited, and is intended as a supplement to the ReadykeyPRO Unlimited (6.5) Release Notes.

1. General

1.1. Directory Link Orphan Record when Deleting Segment with a User who only has Access to that Segment (OG-21926)

This release resolves an issue that caused a directory link orphan record to be created when deleting a segment with a user who only has access to that segment. Now when deleting a segment that also causes a user to be deleted, that user's directory accounts will be deleted as well.

1.2. Archives: No Option to Ignore Restore Errors and Continue (OG-18968)

This release resolves an issue in which there was no option to ignore restore errors and continue when restoring an archive. Now the user will be presented with an option to continue on error when restoring an archive. When this option is enabled all exceptions will be handled and the process will continue to restore. At the completion of the restore process the user will be presented with a dialog which shows all the errors encountered while restoring.

1.3. Remove Reference to Importing from XML File in FormsDesigner/DataExchange (OG-21314)

References to importing from XML files in DataExchange have been removed.

1.4. Include Precision Access Level in Existing Access Level Reports (OG-21769)

This release resolves an issue in which two access level reports do not show the precision access level related information. The two reports were "Cardholder Access to Readers" and "Reader Assignments to Cardholders." Now there are two new reports that display the precision access of readers. The new reports are: "Cardholder Precision Access to Readers" and "Reader Precision Access Assignments to Cardholders." The precision access level is listed with the correct cardholder.

1.5. When Modifying a Scheduled Action that has an Expiration Date of One Time After it has Expired, it Shows the Next Run Time as "Never" (OG-21933)

This release resolves an issue in which when there is an existing schedule that is reoccurring and it has expired, modifying it to one time, it will show "never" as the next run time. The scheduled action does not execute at the appropriate time since the next run time could not be calculated.

1.6. Personnel, Personal Details Report Does Not Show Information for Visitors (OG-22407)

This release resolves an issue that caused the Personnel, Personal Details report to not display the contact information for Visitors.

1.7. Report Error and Incorrect Daylight Savings Time (DST) start and end dates (OG-22415)

This release resolves an issue that caused an error message in reports due to incorrect Daylight Savings Time (DST) start and end dates calculated by ReadykeyPRO. The following message appeared when generating a report: "A time range cannot be used on this report and will be ignored."

1.8. Reader Report "Cardholder Exit/Entry" Shows Nothing for NGP Readers (OG-22452)

This release resolves an issue that caused reader report "Cardholder Exit/Entry" to show nothing for NGP readers. The date/time report, "Cardholder Time and Attendance" also showed nothing.

1.9. **Cannot Update Audio Instructions or Notifications in Windows 7 (OG-22469)**
This release resolves an issue in which audio instructions or notifications could not be updated in Windows 7.

1.10. **NULL Insert Issues When Restoring Alarm Acknowledgements (OG-22609)**
This release resolves an issue that caused NULL insert issues when restoring Alarm Acknowledgements.

1.11. **Upgrading a Custom Installation Installs All Applications Regardless of What Was Originally Selected (OG-22618)**
This release resolves an issue in which upgrading a custom installation installs all applications regardless of what was originally selected.

1.12. **Timezone Intervals Do Not Refresh Properly When Selecting Timezone via System Tree (OG-23031)**
This release resolves an issue that caused timezone intervals to not refresh properly when selecting timezone via the System Tree.

1.13. **Linkage Server Fails to Process Cardholder Software Events (OG-23038)**
This release resolves an issue that caused the Linkage server to fail to process Cardholder software events. This was due to the ordering of the Software Events so it may not impact every customer.

1.14. **DataConduIT Queries Can Fail with Date and Time Filters in Non-US-English Formats (OG-23203)**
This release resolves an issue that caused DataConduIT queries to fail with date and time filters in non-US-English formats.

1.15. **DataExchange can Stop Responding if the Specified Badge Type is Not Properly Resolved During Import (OG-23167)**
This release resolves an issue that caused FormsDesigner to stop responding when running a DataExchange script that was assigning Access Levels to a Badge. This issue seemed to occur if there was an existing Badge record with a nonexistent Badge Type.

1.16. **Maximum Active Badge Enforcement Issue (OG-22735)**
This release resolves an issue that caused the ability to add two active badges while the maximum was set to one. This occurred when the application was opened in two instances and with the same user login.

1.17. **Web Application Virtual Directories Created Dialog Presented Behind Installation Wizard Progress Dialog (OG-17871)**
This release resolves an issue that caused the Web Application Virtual Directories Created dialog to be presented behind the Installation Wizard Progress dialog.

1.18. **Application Server Configuration Suggests Domain Name Prefix During Install (OG-19306)**
This release resolves an issue that caused the Application Server Configuration to suggest domain name prefix during installation. The Application Server Configuration Tool has now been moved into the Setup Assistant.

1.19. **Error Message When Installing Optional Components on Windows 7 (OG-19354)**
This release resolves an issue that caused the following error message to appear when installing optional components:
“Operation failed with error 0x800700B...load program with an incorrect format.”

1.20. **No Feedback to User for One Minute During Installation (OG-20590)**
This release resolves an issue that caused no feedback to the user for one minute during the installation.

1.21. When restoring an archive, data may appear invalid if EMT_ID_MAPPING table is present with data (OG-20422)

This release resolves an issue in which when restoring an archive, data may appear invalid if EMT_ID_MAPPING table is present with data.

1.22. Alarms screen in System Administration is slow at customer site due to their configuration (OG-23591)

This release resolves an issue that caused the Alarms user interface to be slow, and scrolling from record to record would also take a long amount of time.

1.23. Event Polling Stopped is not being triggered properly when the database connection is lost (OG-21535)

This release resolves an issue in which Event Polling Stopped is not being triggered properly when the database connection is lost.

1.24. Incorrect status/intermittent failures are reported by DataExchange server when linked configuration has no data to process (OG-22688)

This release resolves an issue in which incorrect status/intermittent failures were reported by DataExchange server when linked configuration had no data to process.

1.25. Flexnet license not working (OG-17164)

This release resolves an issue that caused the Flexnet license to stop working and show up as inactive in License administration.

2. Access Control

2.1. DataConduIT Software Event Errors (OG-14189)

Customers using FormsDesigner to create a large number of custom fields (more than 100), and who also enable software events in System Administration (Administration > System Options, and then enable "Generate software events" under "DataConduIT service") might receive an error message stating that they cannot use software events. This issue is fixed in ReadykeyPRO Unlimited.

2.2. DataExchange Creates Invalid Encrypted PINs (OG-21385)

With ReadykeyPRO and earlier, DataExchange and DataConduIT might create invalid encrypted PINs when creating PINs that contain special characters (for example, spaces, commas, periods, underscores, etc.). This issue is fixed in ReadykeyPRO Unlimited.

2.3. Segmentation Prevents Creation of "Cardholders with Access, by Last Name" and "Cardholders with Access, by Badge Type" Reports (OG-10153)

With ReadykeyPRO and earlier, segmenting a database prevented the creation of the "Cardholders with Access, by Last Name" and "Cardholders with Access, by Badge Type" reports (the reports returned no data). This issue only occurred if you logged into an application and chose a specific segment filter and then ran the report. This issue is fixed in ReadykeyPRO Unlimited.

2.4. Enhancement: Ability to Issue Reader Commands at an Unlocked Reader (OG-22366)

Reader commands can now be issued at an unlocked reader.

2.5. Enhancement: Ability to Execute Linked Function List at Unlocked Reader on Access Activity (OG-22396)

There is now the ability to execute a linked function list at an unlocked reader on access activity.

2.6. Need to add documentation for Schlage AD-400 wireless locks and PIM400-485 (OG-22482)

The Schlage PIM400-485 Panel Interface Module and AD-400 wireless locks were added to the Hardware Installation Guide.

2.7. "Use extended strike/held times" and "APB exempt" system object availability in FormsDesigner (OG-22408)

In versions of ReadykeyPRO earlier than ReadykeyPRO Unlimited (6.5), users who deleted the "Use extended strike/held times" or "APB exempt" system objects from the Badge tab in Forms Designer were unable to add those objects to the Badge tab again. These system objects were not available in the Insert > System Object list. This issue is resolved in ReadykeyPRO Unlimited (6.5).

2.8. Incorrect wiring of the IrisAccess (formerly known as LG Iris) ICU4000 WIB board may cause damage to hardware (OG-21114)

Power from the Lenel Reader Interface Module should not be wired to the WIB board. A new diagram has been provided. Consult the OEM Device Configuration Guide for proper wiring and configuration of IrisAccess (formerly known as LG Iris) devices.

2.9. User Transaction Report Does Not Display Transactions for Send Email and Page Messages in Alarm Monitoring (OG-22220)

This release resolves an issue that caused the User Transaction report to not display any transactions for Send Email and Pager messages in Alarm monitoring. The events were not logged and were not displayed for the User Transaction report.

2.10. Last Location Not Properly Updating on Cardholder Screen (OG-20133)

This release resolves an issue that caused Last Location to not properly update on the Cardholder screen. Now, in a standard non-Enterprise system, if a Last Location references hardware that has since been removed from the system the Last Location information will still display in the Cardholder screen and the text will indicate that the hardware was not found. In an Enterprise environment, if the Last Location references hardware from another Enterprise server, the source of the Last Location information will be displayed as:

2/10/2011 10:40:56 AM:
Reader Id: 1 (East Region)
Access Granted
Panel Id: 1 (East Region)
Badge ID: 1

2.11. Input Deleted in System Administration Still Sends Alarms to Alarm Monitoring (OG-21523)

This release resolves an issue that caused a deleted input in System Administration to still send an alarm to Alarm Monitoring. This occurred with a NGP panel online with an external alarm panel with several inputs also online.

2.12. Reader mode "Default" does not work correctly in "Outside Schedule" (OG-21524)

This release resolves an issue that caused reader mode "default" to not work correctly in "outside schedule."

2.13. Single Sign-on Does Not Work the First Time Area Access Manager (Browser-based Client) is Accessed After Reboot or Service Restart (OG-22391)

This release resolves an issue that caused single sign-on to not work the first time Area Access Manager (Browser-based Client) is accessed after a reboot or service restart.

2.14. Unable to Acknowledge Alarms for a Panel after Changing the Communication Server Workstation (OG-22532)

This release resolves an issue that caused the inability to acknowledge alarms for a panel after changing the Communication Server workstation.

2.15. Readers are Missing for Access Level when Multiple Users Try to Modify Access Level Record at the Same Time (OG-22251)

This release resolves an issue in which when multiple users tried to modify the same access level simultaneously, readers were missing for the access level.

2.16. Badge count in Capacity tab is not correct (OG-23430)

This release resolves an issue that caused the Badge count in the Capacity tab to not be correct.

2.17. Global APB: New Badges Do Not Get Moved Into Anti-Passback Areas from Access Granted Events (OG-23527)

This release resolves an issue that caused new badges to not get moved into Anti-Passback areas from Access Granted events. Now, badges are moved into Anti-Passback areas correctly.

2.18. Global APB lacks immediate enforcement when used on a server not in GMT (OG-22882)

This release resolves an issue that caused Anti-Passback to not be enforced immediately for a new badge if the server time was not in GMT. Now, Global APB works correctly on a server in UTC.

2.19. Global APB Timed Penalty (OG-22881)

This release resolves an issue in which 'time penalty' still applies to granted access and denied access caused by true Anti-Passback.

2.20. Reader Form - Setting tab: Checkbox "Do Not Activate Strike On REX" needs to be disabled when "Main panel controls REX processing" is not checked (OG-23066)

This release resolves an issue in which the checkbox "Do Not Activate Strike On REX" does not disable the strike, unless the "Main panel controls REX processing" is checked.

2.21. Lenel Universal I/O boards do not read PIV and Prox cards properly (OG-23079)

This release resolves an issue that caused the Lenel Universal I/O boards to not read both PIV and Prox cards properly.

2.22. Conflict Possible for Aux Output 1 (OG-20565)

This release resolves an issue that caused the user interface to allow configuration of both Tailgate and Pre-alarm mode, both of which use Aux Output 1.

3. Identity Management

3.1. Cannot Assign Imported Badges When a System-wide Badge ID Range is Created (OG-20885)

This release resolves an issue in which you cannot assign imported badges when a system-wide badge ID range is created.

3.2. Badge Activate/Deactivate dates are not Selected when a Default Badge Type is Set in FormsDesigner (OG-22528)

This release resolves an issue in which when a default badge type was set for a cardholder or visitor, the Activate/Deactivate dates were not correctly set. This resulted in save errors when the user adding a cardholder or visitor did not have permission to access the Badge tab.

3.3. System Administration may close unexpectedly during Scanshell 1000A import (OG-22836)

This release resolves an issue in which System Administration may close unexpectedly during a Scanshell 1000A import.

4. Visitor Management

4.1. Visitor Badge Deactivation Dates are Incorrect when Signing in via Legacy Visitor Management (OG-23098)

This release resolves an issue that caused Visitor Badge deactivation dates to be incorrect when signing in via legacy Visitor Management.